

Your Financial Aid & Tuition Refunds Are Easier With The New BHCC OneCard



How are BHCC refunds delivered to students?

Every registered student will get a BHCC OneCard. Your card will be sent to your primary address on file with the College. To get your refund, you must activate your BHCC OneCard and choose how to get your money. If you want faster access to your funds, choose to have your refunds deposited directly into your BHCC OneAccount. Activate your card and make your refund selection online at www.BHCCOneCard.com

What are my options for receiving all student refunds, including financial aid refunds?

Your options include having your refund:

1. **Easy Refund - directly deposited to your BHCC OneAccount** (1 day or less).
2. **Deposited to another bank of your choice** (2 - 3 business days).
3. **Mailed, as a paper check, to the address you designate** (5 - 7 business days).

What is the BHCC OneAccount?

The BHCC OneAccount from Higher One is an FDIC insured FREE CHECKING account that allows you to access your student refunds quickly and easily than ever before. The BHCC OneAccount has no minimum balance, no monthly fees, and offers free Internet banking features. You can use your BHCC OneCard to make purchases anywhere that Debit MasterCard® is accepted.

What are the advantages of having my refunds deposited directly to my OneAccount?

1. Easy Refund (depositing your refund to your OneAccount) is the quickest way to gain access to your money. In order to have your refund directly deposited, activate your BHCC OneAccount as soon as possible.
2. You can use the BHCC OneCard as a debit card (NOT A CREDIT CARD) to make purchases at all Debit MasterCard locations, access cash at an ATM, pay bills, send money electronically and so much more.
3. There is no charge to you for receiving your refund directly to your BHCC OneAccount. There is no monthly fee or minimum balance for the OneAccount.

How will I know when my refund has been deposited to my OneAccount?

You will get an e-mail when your refund has been directly deposited to your OneAccount. Additionally, you will be able to see details of your OneAccount by accessing your OneAccount Statement on the website.

Can I have my refund deposited to another bank account?

Yes you can! When you activate your card choose Direct Deposit (ACH Transfer) and the money will be deposited into the account you specify.

Can I select a paper check instead?

You may choose to have a paper check sent to you via regular mail. This may take up to 5-7 days. Regardless of how you choose to get your funds, you will still need to activate your card at www.BHCCOneCard.com.

Is this my student ID card?

Yes, this is your official BHCC ID and it should be used whenever a student ID is required such as at student social events, fitness center, health services, library and Computer labs, and in other instances when asked for your student ID.

Why is the Debit MasterCard® logo on the new BHCC OneCard?

The BHCC OneCard is the card you use to access your funds if you choose to accept the BHCC OneAccount. With the Debit MasterCard logo on it, you can use the card as a debit card wherever Debit MasterCard® is accepted. The card is NOT a credit card. It is a DEBIT card.

What will happen to my refund if I don't activate my BHCC OneCard?

BHCC will not be able to disburse your refund to you. Regardless of whether you anticipate that you will receive a refund, it is important to activate your card and choose a refund preference at www.BHCCOneCard.com.

What do I do if I did not receive my BHCC OneCard in the mail?

You may log on to www.BHCCOneCard.com and use the "Where's My Card" self help feature that will provide you with the real time status of your card.

What if I have additional questions?

For more information about the BHCC OneCard and refunds, please visit www.BHCCOneCard.com/easyhelp.