2011 Comfort Quest Survey

Bunker Hill Community College is committed to creating a healthy, safe and sustainable environment for faculty, staff, students and the BHCC community. In support of this objective and college wide goal of promoting sustainability at the College, we have created the BHCC Comfort Quest, a survey that provides a mechanism for obtaining feedback from users of the building. This process will also help to comply with the requirements of the LEED GOLD certification that was recently awarded to our new Health and Wellness Center, also known as the “G building.”

You have been selected to participate in this survey because your office and/or one or more of your classes are located in the G Building. Your responses will be used to determine any required adjustments to the physical working environment, especially calibrating acoustics, temperature, humidity, and lighting. We thank you in advance for participating in this survey and for providing valuable feedback that will help to create a higher quality of life on our campus.

1. Is your work area located in the North, East, South, or West of the G Building?
   - North (List Classroom/Offices Range)
   - East (List Classroom/Offices Range)
   - South (List Classroom/Offices Range)
   - West (List Classroom/Offices Range)

2. On average, how many hours do you spend in your work area (office/classroom) each week?
   - 0-10 hours
   - 11-20 hours
   - 21-30 hours
   - 31 or more hours

3. Please indicate the source(s) of noise in your work area (mark all that apply):
   - HVAC
   - Student chatter in nearby lounges and corridors
   - Committee to determine other factors

4. Please rate the average noise level (combined factors you indicated in #3) in your work area:
   - Quiet
   - Mostly Quiet
   - Neither Quiet nor Noisy
   - Noisy
   - Very Noisy

5. How satisfied are you with the noise level (combined factors you indicated in #3) in your work area?
   - Extremely Satisfied
   - Satisfied
   - Neither Satisfied nor Dissatisfied
   - Dissatisfied
   - Extremely Dissatisfied

6. How satisfied are you with the cleanliness (trash removal, vacuuming, spill clean-up, etc.) of your work area?
   - Extremely Satisfied
   - Satisfied

Professional Development Committee
Bunker Hill Community College 250 New Rutherford Avenue Boston, Massachusetts 02129
2011 Comfort Quest Survey

- Neither Satisfied nor Dissatisfied
- Dissatisfied
- Extremely Dissatisfied

7. How satisfied are you with the cleanliness (trash removal, vacuuming, spill clean-up, etc.) of the G Building overall?

- Extremely Satisfied
- Satisfied
- Neither Satisfied nor Dissatisfied
- Dissatisfied
- Extremely Dissatisfied

Professional Development Committee
Bunker Hill Community College 250 New Rutherford Avenue Boston, Massachusetts 02129
The next series of questions focus on evaluating the temperature (cold to hot) in your work area at different times of day. If you have more than one location considered a work area in the G Building, please consider your primary workspace in answering the questions below. If you are not usually in your work area at a time listed, please select the response “I am not usually in my work area at this time of day.”

8. Please rate the average temperature in your work area in the **morning (7:00am-11:59am):**
   - ☐ Hot
   - ☐ Warm
   - ☐ Slightly Warm
   - ☐ Neutral
   - ☐ Slightly Cool
   - ☐ Cool
   - ☐ Cold
   - ☐ I am not usually in my work area at this time of day

9. Please rate the average temperature in your work area in the **afternoon (12:00pm-4:59pm):**
   - ☐ Hot
   - ☐ Warm
   - ☐ Slightly Warm
   - ☐ Neutral
   - ☐ Slightly Cool
   - ☐ Cool
   - ☐ Cold
   - ☐ I am not usually in my work area at this time of day

10. Please rate the average temperature in your work area in the **evening (5:00pm-10:00pm):**
    - ☐ Hot
    - ☐ Warm
    - ☐ Slightly Warm
    - ☐ Neutral
    - ☐ Slightly Cool
    - ☐ Cool
    - ☐ Cold
    - ☐ I am not usually in my work area at this time of day

Any further comments you wish to share concerning the temperature in your work area? (Note: If you have more than one space considered a work area in the G Building, please comment on the temperatures of your secondary areas below.)

Professional Development Committee  
Bunker Hill Community College 250 New Rutherford Avenue Boston, Massachusetts 02129
The next series of questions focus on evaluating the humidity level (moist to dry) in your work area at different times of day. If you have more than one location considered a work area in the G Building, please consider your primary work space in answering the questions below. If you are not usually in your work area at a time listed, please select the response “I am not usually in my work area at this time of day.”

11. Please rate the average humidity level in your work area in the **morning (7:00am-11:59am)**:
   - Very Moist
   - Moist
   - Neither Moist nor Dry
   - Dry
   - Very Dry
   - I am not usually in my work area at this time of day

12. Please rate the average humidity level in your work area in the **afternoon (12:00pm-4:59pm)**:
   - Very Moist
   - Moist
   - Neither Moist nor Dry
   - Dry
   - Very Dry
   - I am not usually in my work area at this time of day

13. Please rate the average humidity level in your work area in the **evening (5:00pm- 10:00pm)**:
   - Very Moist
   - Moist
   - Neither Moist nor Dry
   - Dry
   - Very Dry
   - I am not usually in my work area at this time of day

Any further comments you wish to share concerning the humidity level in your work area? (Note: If you have more than one space considered a work area in the G Building, please comment on the humidity level of your secondary areas below.)

14. How often does thermal (temperature & humidity) discomfort negatively impact your productivity in your work area?
   - Very Often
   - Often
   - Rarely
   - Very Rarely
   - Thermal discomfort does not negatively impact my productivity ever

**Professional Development Committee**
Bunker Hill Community College 250 New Rutherford Avenue Boston, Massachusetts 02129
2011 Comfort Quest Survey

The next series of questions focus on evaluating the lighting (bright to dim) in your work area at different times of day. If you have more than one location considered a work area in the G Building, please consider your primary work space in answering the questions below. If you are not usually in your work area at a time listed, please select the response “I am not usually in my work area at this time of day.”

15. Please rate the lighting in your work area in the morning (7:00am-11:59am):
   - Too Bright
   - Bright
   - Neither Bright nor Dim
   - Dim
   - Too Dim
   - I am not usually in my work area at this time of day

16. Please rate the lighting in your work area in the afternoon (12:00pm-4:59pm):
   - Too Bright
   - Bright
   - Neither Bright nor Dim
   - Dim
   - Too Dim
   - I am not usually in my work area at this time of day

17. Please rate the lighting in your work area in the evening (5:00pm-10:00pm):
   - Too Bright
   - Bright
   - Neither Bright nor Dim
   - Dim
   - Too Dim
   - I am not usually in my work area at this time of day

18. I understand the lighting functions in my work area.
   - Strongly Agree
   - Agree
   - Neither Agree nor Disagree
   - Disagree
   - Strongly Disagree

19. I would benefit from additional training concerning lighting in my work area.
   - Strongly Agree
   - Agree
   - Neither Agree nor Disagree
   - Disagree
   - Strongly Disagree

Any further comments you wish to share concerning the lighting in your work area? (Note: If you have more than one space considered a work area in the G Building, please comment on the lighting of your secondary areas below.)
20. I would rate the air ventilation (movement, freshness) in my work area as:
   - [ ] Excellent
   - [ ] Adequate
   - [ ] Poor

Any comments concerning air ventilation in your work area:

21. Please rate your satisfaction with the physical working environment in the G Building overall:
   - [ ] Extremely Satisfied
   - [ ] Satisfied
   - [ ] Neither Satisfied nor Dissatisfied
   - [ ] Dissatisfied
   - [ ] Extremely Dissatisfied

Any other comments or concerns you wish to share regarding the physical working environment in the G Building?

Thank you for your time!

The President’s Climate and Sustainability Committee

Brian Alves
Scott Benjamin
John Chirichiello
Melissa Holster
JoDe Lavine
Karalynn O’Rourke
Weusi Tafawa
Les Warren
Mark Wigfall

Deb Boyer
Meghan Callaghan
Jeff Ginsberg
Elsa John
Dawn Monahan
Oscar Pena
Venkat Rao
Aaron Amardey Wellington
Paul Wolff

Professional Development Committee
Bunker Hill Community College 250 New Rutherford Avenue Boston, Massachusetts 02129