



Bunker Hill Community College

## DISH Food Pantry 2024 Mid-Year Report January - June 2024





*“The DISH Food Pantry has been a **game-changer** for me at BHCC! As a student, it's been a challenge to balance classes, work, and other responsibilities, and sometimes food insecurity can be a real concern. But thanks to the DISH Food Pantry, I've been able to **access healthy and delicious food**, which has not only nourished my body but also lifted a huge weight off my shoulders. **The pantry has been a lifeline**, allowing me to focus on my studies and extracurricular activities without worrying about where my next meal will come from.*

*I'm so grateful for the kindness, compassion, and dedication of the staff and volunteers who make the pantry possible. They've created a safe, welcoming space that feels like a **true community**. I've met fellow students, made friends, and even found support and resources beyond food assistance. The DISH Food Pantry has truly enriched my experience at BHCC, and I can't thank them enough for their tireless efforts to support students like me. **It's a shining example of the college's commitment to student well-being and success!**” - DISH user*



## By the Numbers: January - June 2024

- **583** unduplicated households served through Grocery Program: projected **110% increase** from calendar year 2023 to 2024
- **1,809 Grocery Orders Filled**: projected **35% increase** from calendar year 2023 to 2024
- **19,845 Grab & Go visits**: projected **99% increase** from calendar year 2023 to 2024

## Spring 2024 Feedback Survey Results

In June 2024, we distributed a survey measuring the impact and quality of our services to all BHCC students, faculty, and staff. 159 survey responses were received.

### Impact

- **96%** of respondents said that their interactions with DISH staff at Grab & Go locations were **“Excellent”** or **“Good.”**
- **81%** of respondents **“Agreed”** or **“Strongly Agreed”** that they were able to focus on classes or work-related activities better due to receiving food, hygiene items and/or grocery store gift cards at DISH.
- **85%** of respondents **“Agreed”** or **“Strongly Agreed”** that their stress or anxiety was reduced by having easy access to a nutritious, frozen meal from DISH.

### Populations Served

- **60%** of respondents identify as **First-Generation** (first person in their family to attend college)
- **29%** of respondents identify as **Parents**
- **26%** of respondents identify as **International Students**

### Race

- 23% Hispanic/Latino
- 21% Black or African American
- 20% Asian
- 18% White
- 9% Multiracial
- 9% Prefer not to answer

### Gender

- 72% Female
- 24% Male
- 3% Prefer not to answer
- <1% Non-binary

### Room for Improvement

- **19%** of respondents said the **quantity** of items available at Grab & Go was **“Fair”** or **“Poor”** (meaning they want **more items** available).
- **15%** of respondents said the **quality** of items at Grab & Go was **“Fair”** or **“Poor”** (meaning they want **higher-quality items** available).



*“This is an **absolutely incredible resource**. I love that the online shopping has expanded to include more protein items. It's also so sweet that there are fun different items each month, or when the DISH staff includes a little flyer or little extra snack that wasn't on the order. DISH staff is **super friendly**, which makes me comfortable sending students because it destigmatizes using the resource. I love that they also offer hygiene items, feminine products, etc.”* - DISH user



*“I just wanted to express my heartfelt appreciation and admiration for the incredible team at the DISH pantry on campus! **The staff goes above and beyond to create a warm and welcoming atmosphere that makes everyone feel like family.** The variety of options is impressive, and the care taken to accommodate different dietary needs is truly remarkable.*

*But what really sets the DISH pantry apart is the **love and dedication that the staff brings to their work every day.** From the warm smiles to the generous portions, every detail is a testament to their commitment to nourishing our bodies and souls. Thank you for all that you do - **you are the heart of our campus community!**”*

*- DISH user*

