

**Date: 08/23/2024**

- ***What has the expenditure on ASL Interpreting and CART Services been within the last 12 months or the last calendar year?***  
Approximate expense was \$300,000
- ***Could you provide a breakdown of this expenditure between ASL interpreting and CART services? For example, what percentage was allocated to ASL interpreting versus CART services?***  
ASL is approximately 80%, and CART and Typewell 20%.
- ***Could you estimate the distribution of ASL interpreting services between on-site and virtual formats? For instance, what percentage of ASL assignments were on-site versus virtual?***  
Approximately 60% of the courses are on-site and 40% are virtual, but this is totally dependent on the students' courses each semester and can easily fluctuate depending on the format of the courses.
- ***Could you estimate the distribution of CART services between on-site and virtual formats? For example, what percentage of CART assignments were on-site versus virtual?***  
Approx. 50%-50%.
- ***Can we choose to bid on only specific services outlined in the RFP, or are we required to submit a bid for all the services listed?***  
No. This is for one full contract to one complete and successful proposal. Subcontracting is not allowed. A proposal must include all the services listed.
- ***Do you have an incumbent vendor for ASL interpreting and CART services? If so, could you provide their rates for both on-site and virtual ASL interpreting and CART services?***  
There is a vendor currently operating. The total spending on the interpretation service last fiscal year was approximately \$ 300,000. The rates used are market-competitive. Specific variable rates are the vendor's proprietary information.

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1. Will you consider proposals for remote CART services only?  
No. The answer is included above.
2. Who is the current vendor and what rates do they charge?  
The current vendor is Partner Interpreter. Detailed answer included above.
3. How many hours of CART services have been provided in the past academic year?  
Approximately 100 hours of previous academic year.
4. Will BHCC accept proposals for only closed captioning services, or for only remote services? In other words, must interested vendors propose to provide all services in the scope of work?  
No split contract. One complete proposal for all services asked in the RFP. Detailed answers are included above.

RFP# BHCDDS25  
Questions and Answers