

Nursing & Health Science FAQS

Will the new Brainfuse Nursing & Health Science features be turned on automatically?

No, you can opt-in to the features by contacting your Account Manager.

How will my students access the new service?

Once enabled for your program, students will see the new module "Nursing/Health Sci" from their Brainfuse home page. Once selected, students will be brought to the Nursing/Health Science home page where all nursing services will be accessible.

The screenshot displays the Brainfuse Nursing & Health Science interface. At the top, there is a navigation bar with links for Home, Nursing, Expert Help, and Academic Tools. A user profile dropdown shows 'BFNursingDemo'. A banner indicates 'HELPNOW tutors are available from Sun-Thu 7:00 PM - 11:59 PM EDT.' Below this, three main service cards are visible: 'Coursework Help' with dropdowns for 'Select Topic' and 'Select Subject', a 'Check Tutor Availability' button, and a 'Live Help' button; 'Nursing Writing Review' with a 'Submit Document' button and a 'Live Help' button; and 'Schedule a Session' with dropdowns for 'Select Topic' and 'Select Subject', and a 'Schedule' button. A 'RESOURCES' section at the bottom features two cards: 'Study Resources' (with a book icon) and 'Test Prep Resources' (with a document icon). The 'Study Resources' card lists 'Resources for your coursework including study skill advice, nursing vocabulary lists, writing resources, and more.' The 'Test Prep Resources' card lists 'Resources for standardized test prep including NCLEX, CCRN, TEAS question banks, and practice tests.'

How does a Nursing Writing Review vary from the Writing Lab?

The **Nursing Writing Review** is an asynchronous service where students submit Nursing or Health Sciences-related written work and receive criticism and feedback from a qualified Nursing tutor. Work submitted to Nursing and Health Sciences tutors will be critiqued primarily for strengths and weaknesses related to Nursing and Health Sciences content. The tutor will give the student steps to follow to improve the submission and provide critique on items such as Introduction/Conclusion, Content Development, Organization, and Use of Resources. Sample feedback for the Nursing Writing Review is available upon request.

The **Writing Lab** is an asynchronous service that focuses on assisting users with the writing aspects of their assignment (as opposed to the content/subject in the submission). Our writing tutors guide students to become better writers by focusing on areas such as voice, word choice, grammar, content, sentence fluency, and organization.

Note that tutors do not edit, proofread, or "fix" papers for either of these Writing services. Instead, they coach students, providing personalized responses that ask leading questions and encourage students to strengthen the original draft.

How will scheduled sessions work for Nursing or Health Science students?

Students will have the opportunity to book a session in advance with a qualified Nursing or Health Science tutor in any of our Nursing or Health Science subject areas. Sessions can be booked in 30-minute increments, up to 24 hours in advance, and will utilize the features of our Brainfuse platform, including the Whiteboard, chat, audio, and video.

Do I need to purchase separate hours for these services?

No, billed time for these services will be deducted from the existing balance of hours. Nursing and Health Sciences **Live Help** services will be billed at your current hourly rate for other Live Help subjects. The **Nursing Writing Review and Scheduled Sessions** will be billed at \$44 per hour to offset higher costs for staffing qualified nursing and health science professionals. There is **no change to Writing Lab** submission rates.

Next Steps

Your account manager is here to help. If you are ready to discuss pricing or to enable these new premium features, contact your account manager to initiate the process. If you still have questions, we are also available to schedule a time to meet with you to address any concerns.