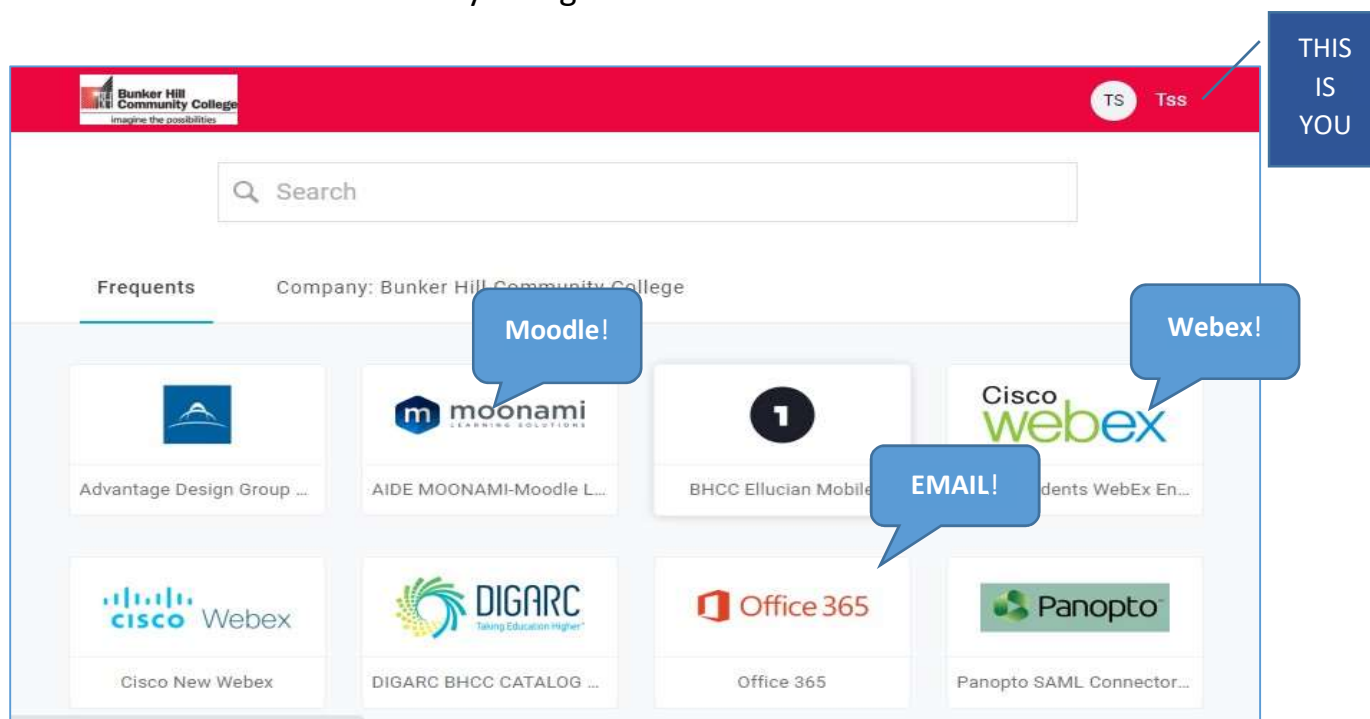# WELCOME to BHCC Technology Services!

BHCC uses a tool called "One Login" for access to your technology resources; email, learning management systems (Moodle), BHCC self-service, etc.

If you do NOT know your username or password, **please contact the helpdesk** (617-228-2326 or helpdesk@bhcc.edu) and we can get you started.

If you know your username and password, you can sign in at http://bhcc.onelogin.com

Here's what it looks like when you log in:

Other BHCC resources you'll need:

Student Life for active students: https://www.bhcc.edu/studentlife/mybhcc/
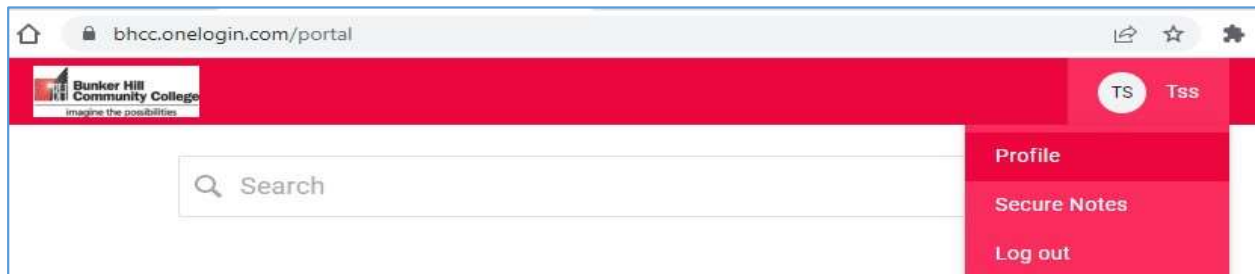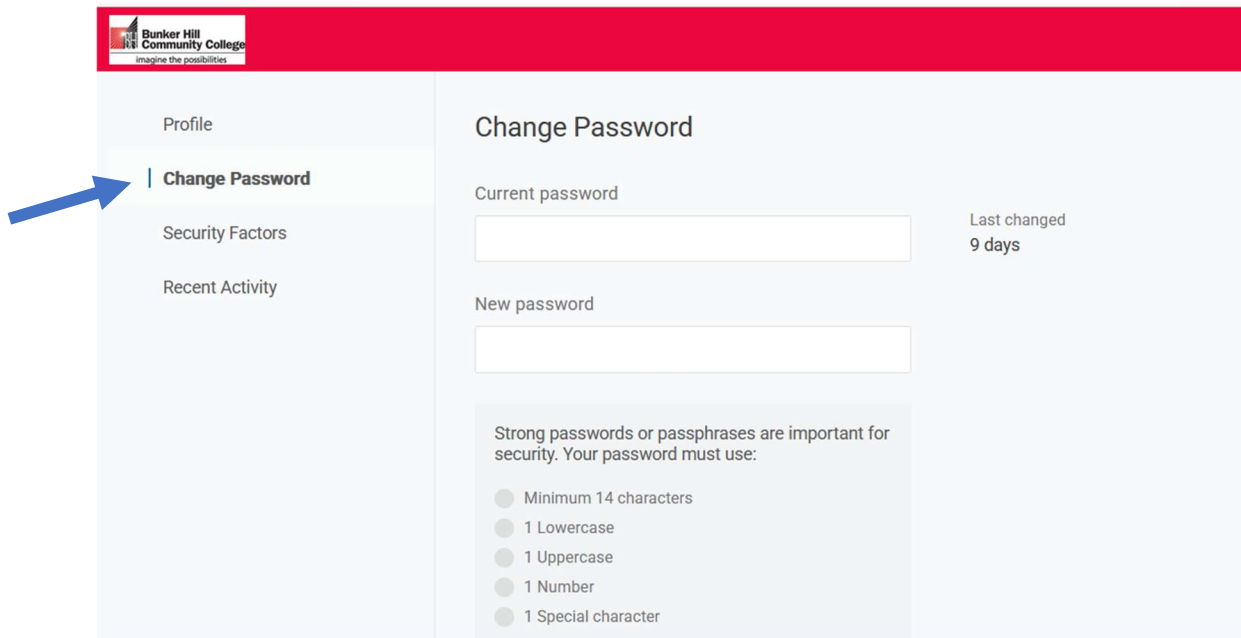
myBHCC site to enroll in classes: https://selfservice.bhcc.edu

email: https://email.bhcc.edu/

TO CHANGE YOUR PASSWORD:

sign into http://bhcc.onelogin.com

Click on your name on the top right and choose "Profile"

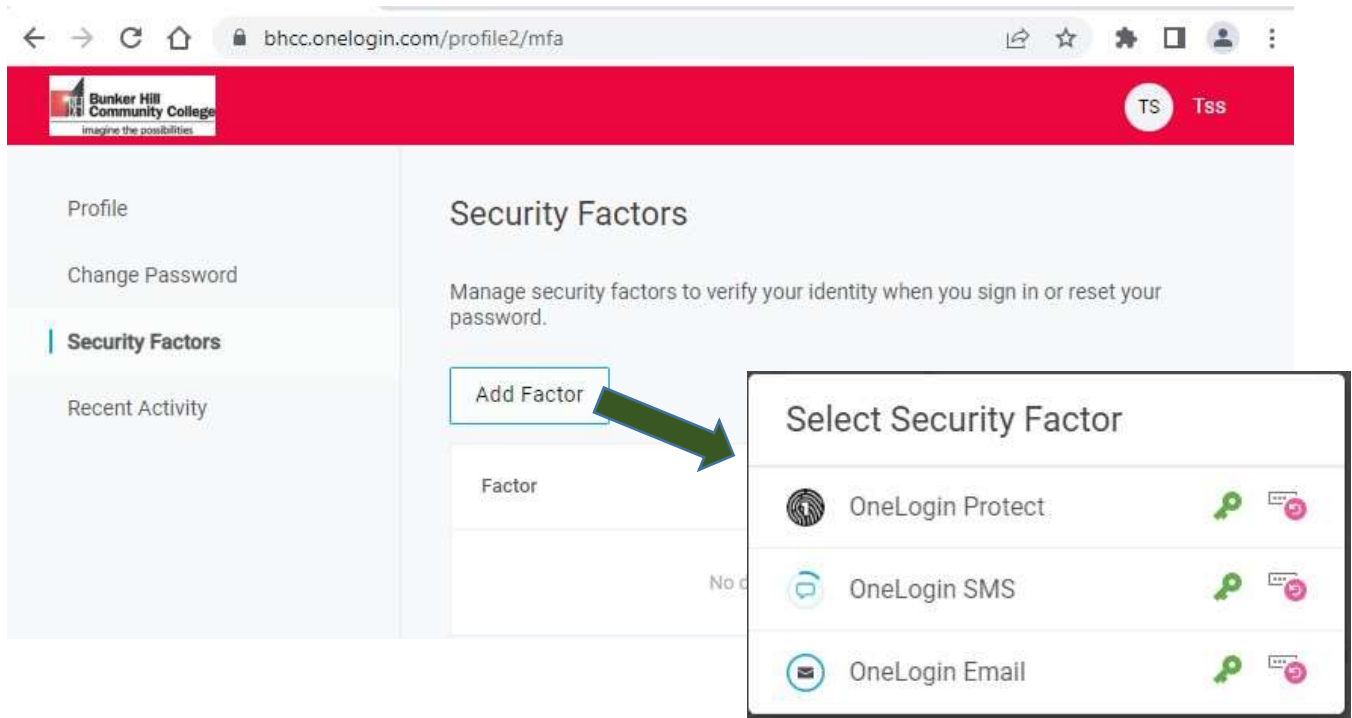On the left, click "Change Password" link

Notes on Passwords:
1. You must have a strong password; the rules are listed under the password change fields.
2. You cannot use any of your last **5** passwords, or any part of your name (first or last), you will get an error message.

Once you have changed your password, you can access your BHCC resources!

Please remember to update your password on any other devices that you use; phone, tablet, etc.

TO ADD/CHANGE YOUR CONTACT INFORMATION: (Add Security factors)

Click on the Left Link called "Security Factors", click "Add Factor"

OneLogin Protect: This app is for your smartphone, install the app and then scan the QR code.

OneLogin SMS: This will send a code to your cell phone number, allowing you to log in.

OneLogin Email: THIS IS HOW YOU CAN RESET YOUR PASSWORD; you can use an external (gmail, yahoo, etc) email that will let you use the "forgot password" feature at the OneLogin login page.   Go to http://bhcc.onelogin.com

Bunker Hill Community College
imagine the possibilities

Username

☐ Remember my username

Continue

Forgot Password

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Reset Your Password

Enter your email address or usernam reset your password.

Username

Continue

Back to Sign In

Bunker Hill Community College
imagine the possibilities

Select Authentication Factor

⊛ OneLogin Protect

ᗧ OneLogin SMS

✉ OneLogin Email

If you have any questions, please call 617-228-2326 or email the helpdesk at

helpdesk@bhcc.edu

✉ OneLogin Email

A confirmation code was sent to your email

Enter your confirmation code

Show

Continue

Try Again

Change Authentication Factor